

Post office

Post office

Japanese postal services are generally provided by post offices.

Besides post offices, post cards and stamps can be bought at shops displaying the post office symbol.

Post offices are located in every city, ward, town and village in Japan including sparsely populated areas.

In Japan, a 7-digit postal code is used. When sending mail within Japan use the postal code in order to have the mail delivered quickly and accurately to the addressee.

You Net (Postal Services Website) <http://www.post.japanpost.jp/index.html>

Postal code numbers, approximate delivery times, and information on postal services is available on this website. Information is also available in English.

- (1) [Yubin Bango Kensaku] (Postal Code Search) Search system to find a postal code number.
- (2) [Yubin Ryokin] (Postal Charges Search) Search system for postal charges.
- (3) [Yubin Madoguchi no Go-annai] (Post Office Search Guide) Post Office and postal service stations search system.
- (4) [Yubin Sotatsu Nissuu] (Number of Days for Delivery Search) Number of days required for delivery and tracking service.
- (5) [Kokusai Yubin] (International Post) International postal fees, days required for delivery, country/region information (international postal regulations chart), how to use the international postal service.

Customs information desk

For international mail – parcels sent abroad and received from abroad – customs officers are stationed at certain post offices (tsukan kyoku) where customs inspections are carried out. For information on duty on items sent by international mail contact the zeikan gaiyu shuchosho (customs branch office) at a tsukan kyoku.

- | | |
|----------------------------------------------------------------------|--------------|
| (1) Tokyo Customs, Tokyo Gaiyu Shuchosho | 03-5665-3755 |
| (2) Yokohama Customs, Kawasaki Gaiyu Shuchosho | 044-270-5780 |
| (3) Nagoya Customs, Centrair Airport Customs Branch, Gaiyu Shuchosho | 0569-38-1524 |
| (4) Osaka Customs, Osaka Gaiyu Shuchosho | 072-455-1850 |
| (5) Moji Customs, Hakata Customs Branch, Fukuoka Gaiyu Shuchosho | 092-663-6260 |
| (6) Okinawa District Customs, Naha Gaiyu Shuchosho | 098-854-8292 |

International mail

When sending letters or parcels abroad

- (1) For documents and items which need to receive priority treatment and arrive speedily and accurately the [Kokusai Speed Bin (EMS)] International Speed Mail (EMS) service is available to over 120 countries / districts abroad,
- (2) To send mail by airplane, use [Kokubin] (AIRMAIL)
- (3) There is also a service that is cheaper than airmail, but faster than surface mail called [Economy Koku (SAL)] (Economy Air (SAL))
- (4) To send mail by ship (surface mail) use [Funabin] (Surface Mail)

https://www.post.japanpost.jp/int/index_en.html

Note For details, ask a person who understands Japanese to enquire for you.