



Supports for individuals

Supports with  are the original supports of Nishinomiya

Living			
Benefits for households raising children	Subsidy for attending schools (for elementary and junior high school students)	Application for fiscal year 2020 is currently accepted as needed.  For households facing sudden drop in income, the eligibility will be based on the income of April or May, 2020.	General School Affairs Division: 0 7 9 8 - 3 5 - 3 8 5 1
	Board of Education Student Loan (for high school students)		General School Affairs Division: 0 7 9 8 - 3 5 - 3 8 1 7
	Special Cash Payments for Newborn Babies	For every baby who was newly born between April 28-Dec 31, 2020 and newly became a resident of Nishinomiya. 50,000 yen per one newborn baby paid to the householder.(There are necessary conditions)	Special Cash Payments for Newborn Babies Call Center : 0 5 7 0 - 0 3 2 4 3 8
Benefits for single-parent households	Special Temporary Cash Payments for single parent households	Benefit is provided to recipients of Child Support Allowance and single parent households that are not receiving Child Support Allowance due to reasons such as receiving public pension or exceedance of income (There are necessary conditions)	Child Allowance Division: 0 7 9 8 - 3 5 - 3 1 9 0
	Special Temporary Cash Payments for single parent households ~reissuance of the basic benefit~	The same amount as the basic benefit is provided once again to those who received the basic benefit of "Special Temporary Cash Payments for single parent households".	
Support for expectant and nursing mothers	Support for expectant and nursing mothers with anxiety	Support such as the subsidy for antepartum virus testing Considerate support to infected persons Online health guidance	Community Health Care Division: 0 7 9 8 - 3 5 - 3 3 1 0
	Subsidy for the usage fee of child support services	Subsidize the expense when expectant mothers who cannot return to their parents' houses to give birth as planned use private child support services.	Families with Children Support Division: 0 7 9 8 - 3 5 - 3 1 7 7
Support for college and university academic fees (loan or benefit)	Board of Education Student Loan (for college and university students)	Application for fiscal year 2020 is currently accepted as needed.  For households facing sudden drop in income, the eligibility will be based on the income of April or May, 2020.	General School Affairs Division: 0 7 9 8 - 3 5 - 3 8 1 7
	Higher education study support system	Exemption (or reduction) of admission fee and tuition fee, scholarship which does not require repayment	Scholarship Consultation Center (JASSO) 0 5 7 0 - 6 6 6 3 0 1
	Urgent/ emergent scholarship	Accepting urgent scholarship (type 1)--interest-free Accepting emergent scholarship (type 2) -- with interest	
For those financially struggling due to income reduction	Emergency small funds special loan	Up to 100,000yen, ※ If certain requirements are met, up to 200,000yen	Nishinomiya City Social Welfare Council 0 7 9 8 - 3 7 - 0 0 1 0
	General support funds special loan (Fees for general life support)	Up to 200,000 yen/month for a household with 2 or more members Up to 150,000 yen/month for a single-person household	
For those who cannot work because of COVID-19 symptoms	Allowance for sick and wounded (Only for those who joined the National Health Insurance System)	Allowance for sick and wounded will be provided for the term someone who is receiving salary cannot work because he/she is under treatments. (There are necessary conditions)	National Health Insurance Division: 0 7 9 8 - 3 5 - 3 1 2 0
	Allowance for sick and wounded(Only for those who joined the Late-stage Medical Care System for the Elderly)		Medical Insurance for Senior Citizens Division: 0 7 9 8 - 3 5 - 3 1 5 4
Difficulty in housing due to dismissal or termination of employment contract	Temporary use of municipal housing	Term of use: 6 months, the usage fee: 16,900-53,900 yen/month (utility expenses and common area charge will be necessary in addition)	Municipal Housing Management Center: 0 7 9 8 - 3 5 - 5 0 2 8
For those who cannot pay the rent	Housing security benefit	The amount equivalent to the price of rent will be provided to those who are economically in needy state and in danger of losing housing due to leaving a job or unavoidable suspension of operation. There are limitations on the price and term	Public Welfare Division: 0 7 9 8 - 3 5 - 3 1 4 4 【Reservations】 Gathering Place Nishinomiya "Yoriso": 0 7 9 8 - 3 1 - 0 1 9 9
For those in needy state due to economic reasons	Self-reliance support consultation counter for needy persons	Support will be provided with the cooperation of specialized agencies to those with problems about their living, work, financing, etc.	Gathering Place Nishinomiya "Yoriso" 0798-31-0199 Nishinomiya City Life Consultation Service Center "Tsumugi" 0798-23-1031
	Social security (welfare) benefit	Living and housing expenses will be provided to households unable to maintain the minimum standard of living	Public Welfare Division: 0 7 9 8 - 3 5 - 3 0 5 6
Support to the elderly and disabled persons when their carer is infected with COVID-19	The reception program at the time of carer's infection with COVID-19	When the care giver at home is infected with COVID-19 and hospitalized, and the elderly or the disabled person tests negative and has no other care giver, and also when it is difficult for the care receiver to live only with the use of home help services at home, a temporary nursing facility will be secured	Life Support Division: 0 7 9 8 - 3 5 - 3 1 3 0
Mental healthcare	Mental healthcare telephone consultation service responding to COVID-19	Telephone consultation by clinical psychotherapists, etc. is available for infected patients, close-contact persons, and healthcare workers. (until Mar, 2021) Reservation is necessary	For reservations, Health Promotion Division: 0 7 9 8 - 2 6 - 3 1 6 0
Work			
Supply of wage during the term of leave from work (leave allowance)	Support fund and allowance for the leave responding to COVID-19	Support for employees of small and medium sized businesses which were requested to close temporarily and thus, did not receive their wage (leave allowance) during the closure. Average wage before the leave (there is a limit) x 80% x actual term of leave	COVID-19 Leave Support Fund and Allowance Call Center : 0 1 2 0 - 2 2 1 2 7 6
Subsidy for freelance workers responding to elementary school closure	Subsidy for responding to elementary school closure	Support for self-employed people performing subcontract work Daily amount per person ; 4,100 yen for Feb 27-Mar 31, 2020 , 7,500 yen for Apr, 2020 - Mar, 2021 (fixed amount will be provided)	Call center for Subsidy and Support on School Closure & Employment Adjustment Subsidy: 0 1 2 0 - 6 0 3 9 9 9
Consultations about work and labor	Labor consultation (Nishinomiya City)	Consultations and advice about various problems on work (wage, retirement money, accident at work, employment insurance, etc.) will be given by a Labor and Social Security Attorney	Workers Welfare Division 0 7 9 8 - 3 2 - 7 1 7 0
	Comprehensive labor consultation counter	General labor consultations	Hyogo Labour Bureau Comprehensive Labour Consultation Service Counter: 0 7 8 - 3 6 7 - 0 8 5 0
	Consultation service (hotline) about working conditions	A specialist will give consultations and introduce related organizations on problems about labor standard and related acts	Hotline about working conditions: 0 1 2 0 - 8 1 1 6 1 0
	Job assistance support for displaced workers due to COVID-19 "Re:work Nishinomiya"	A job assistance support such as job introduction to smoothly proceed the job search will be given to those who are forced to leave work or in danger of leaving work due to business closure request, etc.	Re:work Nishinomiya Office: 0 7 9 8 - 2 3 - 1 1 5 3
Support for artists	Support for resuming art and cultural performances	Reduction of facility usage fee of art and cultural performances held at each Civic Hall and Hyogo Performing Arts Center to 50%	Culture Promotion Division: 0 7 9 8 - 3 5 - 3 4 2 5


Tax, etc.			
City tax & insurance premiums	Grace of tax payment	If required conditions are met, one may be granted a grace of tax payment up to 1 year upon application	Tax Collection Division: 0 7 9 8 - 3 5 - 3 2 3 8
	Reduction or exemption of Prefectural and City Tax	If one is in needy state and it is still difficult to pay the tax although the methods such as installment payment or the grace of payment are taken, part of the Prefectural & City tax which the due date has not arrived will be reduced upon application. (There are necessary conditions).	Citizens Tax Division: 0 7 9 8 - 3 5 - 3 2 1 7
	Consultations on National Health Insurance premium payments	If it is temporarily difficult to pay the premiums and contributions due to decrease in income, with the application from the taxpayer, there may be cases in which the grace, reduction, or exemption of the payment is admitted	National Health Insurance Premium Division: 0 7 9 8 - 3 5 - 3 1 5 6
	Reduction or exemption of National Health Insurance premium payments		National Health Insurance Division: 0 7 9 8 - 3 5 - 3 1 1 7
	Consultations on payment and reduction, or exemption of Late-stage Medical Care System for the Elderly premium payments,		Medical Insurance for Senior Citizens Division: 0 7 9 8 - 3 5 - 3 1 1 0
	Consultations on payment and reduction or exemption of Nursing Care Insurance premium payments,		Nursing Care Insurance Division: 0 7 9 8 - 3 5 - 3 1 4 8
	Exemption, or the grace of the payment of National Pension Contributions		Medical Aid and Pension Division: 0 7 9 8 - 3 5 - 3 1 2 3
National Pension Contributions Special payment system for students			
Water charge	Consultations on water and sewer charge payments	When it is difficult to pay the water and sewer charge, consultations are accepted.	Water and Sewerage Services Bureau Call Center: 0 7 9 8 - 3 2 - 2 2 0 1, 0 7 9 7 - 6 1 - 1 7 0 3 0 7 8 - 9 0 4 - 2 4 8 1

Supports for business owners Supports with  are the original supports of Nishinomiya

Benefits			
Cooperation money (subsidy) for the request to shorten operating hours under the State of Emergency Declaration	Cooperation money (subsidy) for taking COVID-19 control measures	①Jan 12&13, 2021 (Request for shortening hours of operation from Hyogo Prefecture), 40,000 yen per day per store × the number of days with shortened hours (Up to 80,000 yen) ②Jan 14-Feb 7, 2021 (The emergency measure based on the State of Emergency Declaration) 60,000 yen per day per store × the number of days with shortened hours (Up to 1,500,000 yen) ※①②The store holidays will not be counted as the days of shortened operation ※The application starts from Feb 8, 2021	Call center for the cooperation money to shorten operating hours: 0 7 8 - 3 6 1 - 2 5 0 1 ※The contact number has changed from Jan 28, 2021 ※For those who have difficulties consulting in Japanese, please contact Hyogo Multicultural Counseling Center : 0 7 8 - 3 8 2 - 2 0 5 2 (Mon-Fri, 9:00 - 17:00)
When the sales dropped to less than half	Subsidy program for sustaining businesses	Up to 2million yen for small and medium sized enterprises Up to 1million yen for sole proprietors ※ Application is accepted until Feb 15, 2021	Subsidy Program for Sustaining Businesses Call Center: 0 1 2 0 - 1 1 5 5 7 0
Relief for the burden of land and house rent	Rent subsidy program	Maximum amount of 6,000,000 yen for mid-scale and small & medium enterprises with capital fund less than 1 billion yen. Maximum amount of 3,000,000 yen for sole proprietors ※ Application is accepted until Feb 15, 2021	Rent Subsidy Program Call Center: 0 1 2 0 - 6 5 3 9 3 0
Subsidy for leave allowance	Employment Adjustment Subsidy	Up to 15,000 yen per one person per day. If certain conditions are fulfilled, the subsidy rate of the whole leave allowance will be 100 %	Call Center for Subsidy and Support on School Closure & Employment Adjustment Subsidy : 0 1 2 0 - 6 0 3 9 9 9
Subsidy for employers responding to elementary school closure	Subsidy for responding to elementary school closure	The amount of wage equivalent to what employers paid when an employee took paid leave will be provided. Maximum amount for one person per day; 8,330 yen for Feb 27-Mar 31, 2020, 15,000 yen for Apr, 2020 - Mar, 2021	
The allowance of wage during the term of leave (leave allowance)	The support fund and allowance of leave for responding to COVID-19	A support for employees of small and medium sized businesses that were requested to temporarily close and could/can not receive the wage (leave allowance) while on leave. The average daily amount of wage before the leave (There are limits) x 80% x actual term of leave ※ Can not use both this allowance and the Employment Adjustment Subsidy. Please use the Employment Adjustment Subsidy first.	COVID-19 Leave Support Fund and Allowance Call Center : 0 1 2 0 - 2 2 1 2 7 6
Support for Children's Cafeterias	Support program for children's meals 	Subsidize part of the expenses when Children's Cafeterias provide boxed lunch for free. 20,000 yen per one time, (Up to 200,000 yen per month)	General Affairs Division of Policy: 0 7 9 8 - 3 5 - 3 4 3 1
	Management support of Nishinomiya City Children's Cafeteria 	Maximum amount of 10,000 yen for each one time service of food. Maximum amount of 5,000 yen for each program of learning support and finding children's place. There are limits in a fiscal year for each program.	
Supports for nursing-care insurance facilities and welfare service facilities for persons with disabilities	Support program for sustaining services	Support the necessary expenses (sterilization, purchase of sanitary materials) for facilities to continue providing necessary nursing-care services and welfare services for persons with disabilities when someone in these facilities contracts COVID-19	Social Welfare Corporation Guidance Division: 0 7 9 8 - 3 5 - 3 1 5 2
	Support program for sustaining services to persons who were in close contact with patients 	Support the facilities which provide special allowance to nursing-care service workers and welfare service workers for persons with disabilities who are continuing services for persons in close contact with patients etc.	
	Support program for taking PCR testing 	Support the fee for PCR testing of staffs and users who are excluded from the coverage of administrative testing (covered by public expense) due to the infection status within the facility when someone in the facility contracts COVID-19	Social Welfare Corporation Guidance Division: 0 7 9 8 - 3 5 - 3 0 8 2
	Measures to prevent the spread of infection	Support the expenses of the business operators to buy disinfectant etc. to perform sterilization and cleaning when there is someone who has the possibility of being infected Support the expenses to purchase sanitary materials necessary for the infection prevention measures or the expenses to request the sterilization if someone is infected	Nursing Care Insurance Division: 0 7 9 8 - 3 5 - 3 3 1 4
			Disabled Citizens Welfare Division: 0 7 9 8 - 3 5 - 3 7 6 7
Support program for installation of ICT 	Subsidize the expenses for installing ICT for purposes such as to reduce the direct contact with the visitors to the facilities	Welfare City Development Division: 0 7 9 8 - 3 5 - 3 0 5 0	

	Support program for after school daycare service providers that offer respite service to parents and guardians	Support the fee when after school day care service providers under temporary closure visit parents and guardians to provide respite service	Disabled Citizens Welfare Division: 0 7 9 8 - 3 5 - 3 7 6 7
	Transportation service support program to the service providers that provide commuting service for severely disabled children who need constant medical care	It is a measure to support the welfare service facilities for persons with disabilities when the facilities cover the welfare taxi expense for severely disabled children who need constant medical care to commute to the facilities using welfare taxis	
	Enhancement project for strengthening the systems of community activity support center, daytime temporary support center, and mobile support center	Support measure for the expense to purchase sanitary products such as masks, ethanol for disinfection as infection prevention measures and the fee for newly hired staff due to the increase of service users	For community activity support center Life Support Division: 0 7 9 8 - 3 5 - 3 9 2 3 For daytime temporary support center & mobile support center Disabled Citizen's Welfare Division : 0 7 9 8 - 3 5 - 3 7 6 7
	Hyogo COVID-19 emergency comprehensive support program	Support the additional expenses to provide nursing-care services and welfare services to persons with disabilities while taking strict infection prevention measures and to provide special bonus	Hyogo COVID-19 emergency comprehensive support program office: 0 7 8 - 3 6 2 - 3 0 5 6



Financing

Funding loans	COVID-19 special loan program	①Programs regarding people's living - loan limit amount: 80,000,000 yen / equipment & operating fund. ②Small and medium sized businesses -direct financing of 600,000,000 yen /equipment & long term operating fund	Japan Finance Corporation Business Fund Consultation Number: 0 1 2 0 - 1 5 4 5 0 5
	Hyogo's loan program for SME	①Fund for measures against COVID-19 ②Loan to support the guarantee fee on COVID-19 ③Loan for measures against COVID-19 ④Loan for crisis response to COVID-19 ⑤Fund for revitalizing management (COVID-19 measures) ⑥Loans (measures against COVID-19)	Hyogo Industry and Labor Department Industrial Promotion Regional Finance Division: 0 7 8 - 3 6 2 - 3 3 2 1
	Nishinomiya's loan program for SME 	Limited to funds for businesses within Nishinomiya City, Cannot be used to purchase land only. In addition, it is necessary to pay the credit guarantee fee to the credit guarantee cooperation.	Commerce and Industry Division: 0 7 9 8 - 3 5 - 3 3 2 6
Debt guarantee	No.4 safety nets for financing guarantee	A system to support funding for businesses in unstable condition and it is a different budget from the general budget (up to 280 mil yen), 100% of the debt obligation will be guaranteed.	
	No.5 safety nets for financing guarantee	It is a different budget from the general budget (up to 280 mil yen, same budget frame with No.4), 80% of the debt obligation will be guaranteed.	
	Approval of emergency guarantee program	This is a different budget from the general and the safety net guarantee (up to 280 mil yen), 100% of the debt obligation will be guaranteed.	


Tax

Grace of tax payments, etc.	Grace of national tax payment	Apply to each tax office, and if all necessary conditions are met, a special grace of tax payment, generally up to 1 year will be granted	Osaka Taxation Bureau Grace Support Center: 0 1 2 0 - 5 2 7 3 6 3
	Grace of prefectural tax payment		Nishinomiya Prefectural Tax Office 1st Taxation Division: 0 7 9 8 - 3 9 - 6 1 1 2 Automobile Tax Division: 0 7 9 8 - 3 9 - 1 5 3 1
	Grace of city tax payment		Tax Collection Division: 0 7 9 8 - 3 5 - 3 2 3 8
	Deferral of corporate city tax filing deadline etc.	If it is difficult to file and pay the corporate city tax before the deadline due to the effects of COVID-19, in principle, the date of submission of the tax return becomes the deadline for filing and payment.	Citizens Tax Division: 0 7 9 8 - 3 5 - 3 2 0 8
	Deduction of fixed asset tax for small & medium sized businesses with decline in corporate income	As for the housing for business purposes and depreciable properties owned by small & medium sized businesses that suffered decline in corporate income due to COVID-19, the fixed asset tax and city planning tax for fiscal year 2021 will be deducted if the business fulfills certain conditions, Need to apply during Jan, 2021	Property Tax Division Housing for business purposes : 0 7 9 8 - 3 5 - 3 2 2 5 Depreciable properties : 0 7 9 8 - 3 5 - 3 2 2 3, 3 2 5 4

Consultations

Business consultation	Service counter for business consultation	Targeted for small-medium, and micro businesses that are, or in danger of being affected by COVID-19	Nishinomiya Chamber of Commerce and Industry: 0 7 9 8 - 3 3 - 1 1 3 1
Consultations on Employment Adjustment Subsidy, subsidy for responding to elementary school closure	Dispatch of adviser on sustaining employment 	An employment continuance advisor (Labor and Social Security Attorney) who can answer various matters including the explanation of the program's outline and application procedures will be dispatched	Nishinomiya Chamber of Commerce and Industry: 0 7 9 8 - 3 3 - 1 2 5 7
Consultations on work and labor	Labor consultation (Nishinomiya City) 	A Labor and Social Security Attorney will give consultations and advice about various problems on work (wage, retirement money, accident at work, employment insurance, etc.)	Workers Welfare Division: 0 7 9 8 - 3 2 - 7 1 7 0
	Comprehensive labor consultation	General labor consultations	Hyogo Labour Bureau Comprehensive Labour Consultation Service Counter: 0 7 8 - 3 6 7 - 0 8 5 0
	Consultation service (hotline) about working conditions	A specialist will give consultations and introduce related organizations on problems about labor standard act and related acts	Hotline about working conditions: 0 1 2 0 - 8 1 1 6 1 0

Industrial development

Infection prevention measures	Campaign for infection prevention measures in stores, etc. 	The City posts the infection prevention measures checklist on City Website and provide stickers to businesses taking those measures.	Commerce and Industry Division: 0 7 9 8 - 3 5 - 3 6 4 1
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